

The City of Manchester Police Department is accepting bids for a Digital Voice Recording System. Interested parties should contact Communications Manager Rachael Page at 1-603-668-8711, Ext 312 or via e-mail at rpage@ci.manchester.nh.us for detailed bid specifications, or visit www.manchesterpd.com. Sealed proposals will be received at the Manchester Police Department, 351 Chestnut Street, Manchester, New Hampshire before or at **5:30pm**, prevailing time on **May 4, 2004**.

Information for vendors:

The City of Manchester New Hampshire Police Department is seeking to purchase a Digital Voice Recording System to record phone lines and police radio transmissions in our Communications Center. The equipment furnished under this specification must be designed for continuous duty operation (e.g., 24 hours per day, 365 days a year).

- The recorder shall have a minimum of 24 channels of traditional recording of all incoming and outgoing radio and telephone messages onto digital storage.
- The recorder shall allow instant access from our network to recently recorded messages. Recorders that do not provide instant recall as a standard configuration will not be considered.
- Recorder must interface to incoming 911 telephone traffic and radio channels.
- The recorder must be able to store up a minimum of 60 days worth of channel hours of communications available for instant access.
- Recorder must be compatible with Comdial phone system.
- In the event that the instant recall buffer is approaching its maximum capacity un-archived data and there is no archive available, the recording module shall initiate an alarm warning.
- The system must allow a user to replay a message from a remote PC Workstation via the network.
- The supplier of the recorder shall accept our current equipment (Racal Wordnet) as a trade-in at fair market value and credit it toward the purchase of the new recorder.
- The supplier must identify system requirements.
- Service calls should have a response time of 24 hrs. Also, in case of an emergency, please identify after hours response time, if any.
- The recorder must have the ability to record retrieved messages onto CD's.

Quote should include delivery and installation fees, training, warranty information, service contract information and delivery times.

Bidder should identify locations within a 60 mile radius of the Manchester Police Department in which they have installed similar Digital Voice Recorder Systems within the past 5 years.